



MOBILE

## Mobile Service

ITSCOM **mobile**

Even more convenient and affordable than now. You can get even cheaper fees by using an "iTSCOM data SIM", which is usable in an iTSCOM smartphone, mobile terminal, or tablet with voice call capability.

## About Mobile Service

POINT

1

### Save money on call charges

We recommend this for people interested in a bargain smartphone, and for people who want to use data communications smartly.

POINT

2

### Same phone and number

With iTSCOM smartphone, you can carry on using the same phone number and phone.

POINT

3

### Trusted support

Leave the fiddly initial setup to iTSCOM! Our expert staff will guide you carefully.

## iTSCOM Smartphone

### Monthly Fee

(Monthly Fee/Line)

Monthly data usage	20GB	10GB	6GB	3GB	0GB
For customers currently using eligible iTSCOM services	¥2,860	¥2,310	¥1,760	¥1,298	¥550
Ordinary fees	¥3,080	¥2,530	¥1,980	¥1,518	-

### Calling Plan

Plan	Unlimited 120-minute calls plan <sup>*1</sup>	Unlimited 10-minute calls plan <sup>*2</sup>	Basic plan
Monthly charge	¥1,760	¥880	-

More discount

Get more discount by combining with your Internet contract!

¥220 OFF<sup>\*3</sup>

your iTSCOM Internet monthly usage fee!



## iTSCOM Data SIM

(Monthly Fee/Line)

iTSCOM data SIM		20GB	10GB	6GB	3GB
Communication fee	For customers currently using eligible iTSCOM services	¥2,640	¥2,090	¥1,540	¥1,078
	Ordinary fees	¥2,860	¥2,310	¥1,760	¥1,298

\*1 If you have a contract for unlimited 120-minute calls, your call will be automatically cut off after 120 minutes. Call again to talk for another 120 minutes.

\*2 If you have a contract for unlimited 10-minute calls, there is no call charge if your talk time per call does not exceed 10 minutes.

\*3 The 0GB plan is not covered. If you are using a voice plan and sign a contract for "Hikari Otoku Pack", "iTSCOM Hikari Internet Service Apartment-type 2-year Course or Home-type 2-year Course", "Otoku Pack", or "Internet Service Combined 2-year Course", you get a ¥220 discount from the Internet usage fee. \* The maximum discount is ¥220/household. The discount value does not increase even if you have multiple voice plan line contracts. The month in which the discount starts is the month following the month which includes the start date of the service which is the last to start, either the course concerned or the voice plan.

<Services covered by iTSCOM Smartphone Data SIM>

Customers currently using any of the following applicable services may apply.

●TV: (iTSCOM Hikari) MAX plus, STANDARD plus, MINI plus, MAX, STANDARD, αAce, MINI, facilitation usage service (Cable Service) MAX, BIG, αAce, MINI, facilitation usage service ●Internet: (iTSCOM Hikari House-Type) 2GB Plan, 1GB Plan, 300MB Plan, 30MB Plan (iTSCOM Hikari Apartment-Type) 2GB Plan, 1GB Plan, 600MB Plan, 300MB Plan, 30MB Plan (Cable Service) Kattobi MEGA160, Kattobi WIDE, Kattobi PLUS, Kattobi JUST, Kattobi MANSION LAN Internet usage service, Katobi FTTH Flets, Kattobi Value <Kattobi Hikari> Family 1GB Type, 200M Type, 100M Type, Kattobi Hikari Apartment 1G Type, 200M Type, 100M Type ●Phone: Cable-plus Phone ●iTSCOM Smart: iTSCOM HOME, iTSCOM TV Push ●iTSCOM

Mobile: Home app + terminal (Wi-Fi tablet), Home app + terminal (SIM-free tablet), Home app ●Energy: Tokyu electric power & gas, electric power, gas

\*This includes cases in which the service is used under the terms of use for iTSCOM Hikari Apartment and iTSCOM Apartment (iTSCOM HOME). However, this need not apply to cases in which a course with a monthly usage fee of ¥0 is used.

\*All listed prices are tax-inclusive.

# Smartphone Terminals

## AQUOS wish



Smartphone Type  
¥1,320 course

¥1,320×24 installments

- Manufacturer: SHARP
- Display: Appx. 5.7 inches
- Main camera: 13 mega-pixel
- Weight: Appx. 162g
- Battery: 3,730mAh

## AQUOS sense4



Smartphone Type  
¥1,430 course

¥1,430×24 installments

- Manufacturer: SHARP
- Display: Appx. 5.8 inches
- Main camera: 12 mega-pixel
- Weight: Appx. 177g
- Battery: 4,570mAh

※Limited period offer till stocks last

You can use your own SIM-free terminal

SIM-free terminal

Terminal which has been  
SIM unlocked

Terminal recently used  
with an NTT Docomo line

Please visit  
iTSCOM website  
for more details



Price for customers currently using eligible iTSCOM services

Option	Terminal extended warranty service	Peace of mind in an emergency	Monthly Fee ¥418/unit
Extended warranty for up to	<b>37 months</b>	Warranty scope	If functionality is lost due to natural accident, dropping, water exposure, etc., we will provide a substitute phone while we repair the damaged phone. *This applies to phones with iTSCOM SIMs.
			*If you want the phone extended warranty service, please apply at the same time as the phone contract. The scope of warranty extends to the phone body only.

**iTSCOM Tokoton Support**

"I need help!" "I can't figure this out!"  
That's when iTSCOM supports you!

Monthly Fee ¥550/household

## Standard Functions

- 5 e-mail addresses
  - Junk mail and virus checks
  - Essential for cheaper calls "Cable Smartphone Dial" app
  - Fully equipped with anti-virus measures Security app
  - Large icons to make smartphone operation easy "iTSCOM Kantan Smartphone" app
- [About the app]  
\*The "iTSCOM Kantan Smartphone" app is not available for iPhone. \*iTSCOM Kantan Smartphone" app



## iTSCOM Smartphone Provides Full Support

iTSCOM smartphone gives the peace of mind that comes with full support! Leave the fiddly initial setup to us!

### Initial settings

- Number portability (MNP) line switch
- Terminal APN setup
- Google account settings
- Gmail setup
- Phone contacts transfer
- Security app/ "iTSCOM Kantan Smartphone" app/ Install the "Cable Smartphone Dial" app

\*If you requested initial setup support when you made a new application for a voice plan, you can use the initial setup items free of charge, once per line. \*If you already have a Google account, have it ready in advance. \*Have the password of your Wi-Fi modem ready.

## iTSCOM Smartphone Procedure



### Identity verification documents: Prepare any of the following.

- Japanese driver's license ·Japanese driving career certificate ·Passport (Japanese passport)\*1 ·Disabled person identification (must state Japanese address) ·My Number Card ·Health insurance certificate + supplementary document\*2 ·Residence card (photo required) \*3 etc.

### Number Portability

- You must obtain a number portability reservation number from your current mobile phone company.
- You must make a separate opening request to start using this service.

\*1 If there is no address field, a subsidy document (a resident card or a public utility charge receipt, issued within the last 3 months) is required.

\*2 Supplementary documents: Public utility receipt stating your address (town gas, electricity, water, NHK reception fee), certified copy of resident register (not including My Number), within 3 months of issue. \*3 Must have at least 90 days remaining.

\*When you apply for a new voice plan, you can choose between asking to have a new phone number issued or transferring in with number portability. \*When you apply for a new voice plan, you must conduct the contract termination procedure with your current mobile phone company for yourself.

\*Depending on the status of your current mobile phone contract, you may incur a contract early withdrawal penalty from your current mobile phone company. \*When starting a contract, a number portability reservation number is required. You must have at least nine days left before the expiration date when you apply. If you have already obtained it before signing your contract, you may be asked to obtain it again. After the SIM arrives, you must contact us with the start request. If you do not make the start request by the day before the expiration date of the number portability reservation number, the start will be applied automatically on the expiration date. \*When transferring in with number portability, the contract holder information registered with your current mobile phone company, and information stated in your identity verification document etc., must all match. \*If the contract holder information registered with your current mobile phone company, and information stated in your identity verification document etc., do not match, please change the contract holder name at your current mobile phone company before you apply for this service. \*In some cases, it may not be possible to use this service with smartphones from KDDI (au) or Softbank due to differences in communication systems or inability to release a SIM lock. We have not confirmed operation, so ask at a store branch of your current mobile phone company for details.

<Precautions about iTSCOM Smartphone Data SIM>

\*We provide a SIM card which supports voice calls using an NTT Docomo line. Line speed may vary due to the area in which the service is used, the terminal, the communications environment, and usage status. Also, communications speed may be restricted by usage status. \*The available usage area follows the available usage areas for NTT Docomo Xi (LTE) and FOMA (3G). \*Xi and FOMA are registered trademarks or trademarks of NTT Docomo. \*Application may not be possible in some cases, according to our rules. \*The monthly usage fee varies with the status of usage of our services other than this service. \*The number of lines which may be used with one contract shall be one, and one household or corporation may apply for a maximum of five contracts. Voice plans cannot be contracted for under a corporation name. \*Those aged less than 20 cannot contract for this service, but may apply as a user when a person with parental authority has agreed the contract. \*The identities of the contract holder and of users must be confirmed when the contract is agreed. Refer to the website for details of identity verification documents. \*There is a new contract fee of ¥3,733 per contract. \*The contract term for an iTSCOM SIM is 12 months from the month after the start of use. After that, renewal is automatic every 12 months. According to the contract conditions for a voice plan, there is a penalty for termination within 12 months from the month after the start of usage. The termination fee is ¥10,450 for a contract begun by June 30, 2022. For a contract begun on or after July 1, 2022, the fee is equal to the monthly charge. \*Mobile terminals which can use iTSCOM Data SIM Cards are SIM-free terminals and some terminals provided by NTT Docomo. \*The manufacturer warranty period for terminals provided by iTSCOM is 12 months from the service start date (the date on which the terminal is transferred or delivered to the customer). \*The contract term for a terminal provided by iTSCOM is 24 months from the month after the month containing the usage start date. After expiration of the contract term, or if the contract is terminated within its term, choose between returning the terminal or continuing to use it. \*The terminal plan is only applicable to models handled by iTSCOM. The monthly basic charge may change if the models we handle change. \*If your monthly data usage exceeds your contract capacity, communications speed will be restricted to 200kbps. After capacity has been exceeded, the communications speed restriction will be removed at 0:00 on the 1st of the following month. \*If you terminate a terminal plan early, we will bill you for the remaining balance as a single payment. \*This service is not available overseas. \*You will have to pay the universal service fee and telecommunications relay service fee separately. \*Terminal price is divided into 24 payment installments.